

Serial No. **09/420,912**
Amdt. Dated 17 August 2004
Reply to Office Action of May 19, 2004



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: **Jon A. Ford**
Case No.: **Ford 1**
Serial No.: **09/420,912** Group Art Unit: **3623**
Filing Date: **October 20, 1999**
Examiner: **Eric T. Shaffer**
Title: **Arrangement For Resource and Work-Item Selection**

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

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AMENDMENT

SIR:

In response to the Office Action mailed on May 19, 2004,
designated as paper no. 22 in the case, please enter the following
amendment in the above-identified patent application.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which
begins on page 3 of this paper.

Remarks/Arguments begin on page 27 of this paper.

08/24/2004 ZJUHR1 00000052 501602 09420912

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